



GENERAL STUDIES (Test-6)

निर्धारित समय: तीन घंटे
Time allowed: Three Hours

GSM (M-I)-2406

अधिकतम अंक: 250
Maximum Marks: 250

Name: VANDITA

Mobile Number: [REDACTED]

Medium (English/Hindi): ENGLISH

Reg. Number: 2790

Center & Date: KBC / 14/8/24

UPSC Roll No. (If allotted): 0803478

प्रश्न-पत्र के लिये विशिष्ट अनुदेश

कृपया प्रश्नों का उत्तर देने से पूर्व निम्नलिखित प्रत्येक अनुदेश को ध्यानपूर्वक पढ़ें:

इसमें बारह प्रश्न हैं तथा हिन्दी और अंग्रेज़ी दोनों में छपे हैं।

सभी प्रश्न अनिवार्य हैं।

प्रत्येक प्रश्न के अंक उसके सामने दिये गए हैं।

प्रश्नों के उत्तर उसी माध्यम में लिखे जाने चाहियें जिसका उल्लेख आपके प्रवेश-पत्र में किया गया है, और इस माध्यम का स्पष्ट उल्लेख प्रश्न-सह-उत्तर (क्यू.सी.ए.) पुस्तिका के मुख-पृष्ठ पर अंकित निर्दिष्ट स्थान पर किया जाना चाहिये। उल्लिखित माध्यम के अतिरिक्त अन्य किसी माध्यम में लिखे गए उत्तर पर कोई अंक नहीं मिलेंगे।

प्रश्नों में शब्द सीमा, जहाँ विनिर्दिष्ट है, का अनुसरण किया जाना चाहिये।

प्रश्न-सह-उत्तर-पुस्तिका में खाली छोड़ा हुआ पृष्ठ या उसके अंश को स्पष्ट रूप से काटा जाना चाहिये।

QUESTION PAPER SPECIFIC INSTRUCTIONS

Please read each of the following instruction carefully before attempting questions:

There are **TWELVE** questions printed both in **HINDI** and **ENGLISH**.

All the questions are compulsory.

The number of marks carried by a question is indicated against it.

Answers must be written in the medium authorized in the Admission Certificate which must be stated clearly on the cover of this Question-cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in a medium other than the authorized one.

Word limit in questions, wherever specified, should be adhered to.

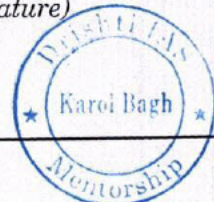
Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.

केवल मूल्यांकनकर्ता द्वारा भरा जाए (To be filled by Evaluator only)

Question Number	Marks	Question Number	Marks
1 (a)		5 (b)	
1 (b)		6 (a)	
2 (a)		6 (b)	
2 (b)		7.	
3 (a)		8.	
3 (b)		9.	
3 (c)		10.	
4 (a)		11.	
4 (b)		12.	
5 (a)			
Grand Total (सकल योग)			

मूल्यांकनकर्ता (हस्ताक्षर)
Evaluator (Signature)

पुनरीक्षणकर्ता (हस्ताक्षर)
Reviewer (Signature)



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Feedback

1. Context Proficiency (संदर्भ दक्षता)
3. Content Proficiency (विषय-वस्तु दक्षता)
5. Conclusion Proficiency (निष्कर्ष दक्षता)

2. Introduction Proficiency (परिचय दक्षता)
4. Language/Flow (भाषा/प्रवाह)
6. Presentation Proficiency (प्रस्तुति दक्षता)

उम्मीदवार को इस
हाशिये में नहीं
लिखना चाहिये।

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खंड - क/ SECTION - A

उम्मीदवार को इस
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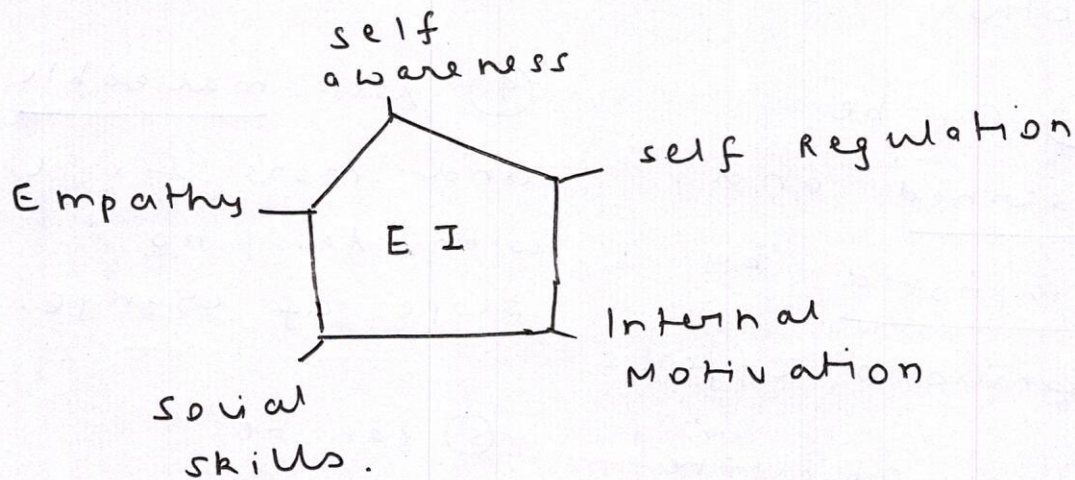
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1. (a) संवेगात्मक बुद्धिमत्ता (EI) क्या है? संवेगात्मक बुद्धिमत्ता और संवेगात्मक गुणक (EQ) के बीच तुलना कीजिये।

(150 शब्द) 10

What is Emotional Intelligence? Draw a comparison between Emotional Intelligence and Intelligence Quotient. (150 Words) 10

According to Daniel Golemann,
Emotional Intelligence is the
ability to understand and manage
our emotions and use them
effectively in communicating &
dealing with others.



EI	IQ
① broad concept related to <u>emotional & social</u> learning	① <u>narrow concept</u> limited to <u>cognitive</u> abilities

② It focuses on mathematical awareness and regulation of one's emotions

③ It encompasses social skills like managing the emotions of other.

④ Can be learned and improved by conscious efforts

⑤ no objective standardised test

② It focuses on mathematical & logical reasoning skills.

③ no such component involved. Individual cognition only focus.

④ less malleable and more fixed with less/no scope of change.

⑤ can be objectively calculated in no.

According to Golemann 80% of career success comes from EQ and 20% from IQ.

उम्मीदवार को इस हाशिये में नहीं लिखना चाहिये।

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- (b) नैतिकता और नीतिशास्त्र में क्या अंतर है? पेशेवर जीवन में नीतिशास्त्र का क्या योगदान है? (150 शब्द) 10
What is the difference between morals and ethics? In what ways Ethics contribute to professional life? (150 Words) 10

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Morals and ethics both aim at regulating human conduct and behaviour.

Morals

① Internal compass of Right / wrong of an individual

② The urge of following morals come from within

③ Morals are shaped by personal belief thinking and experiences.

(eg) for someone with compassion for animals, eating fish non moral

Ethics

① externally expected behaviour and code of conduct by society

② enforced by external actors like society, family.

③ Ethics are shaped by teachings and observations of society

(eg) eating fish in Bengal is ethical

Contribution of ethics in professional life -

- ① ensuring compliance and rules are followed (eg) Hippocrates oath of doctors → ethics for doctors to treat everyone.
 - ② Instill professionalism (eg) Teaching ethics → to focus on holistic development of child.
 - ③ ensures values important for service (eg) values of neutrality and impartiality in civil servant
 - ④ decision making - efficient & evidence based (eg) tender bids given on merits.
 - ⑤ solve ethical dilemma (eg) Personal motive v/s professional conduct
- Ethics brings honesty and transparency in professional life.

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2. (a) नेल्सन मंडेला के जीवन से क्या सबक सीखा जा सकता है और वर्तमान स्थिति में कार्यान्वित किया जा सकता है? उदाहरण सहित व्याख्या कीजिये। (150 शब्द) 10

What lessons can be learned from Nelson Mandela's life and applied to the present situation? Provide examples. (150 Words) 10

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Nelson Mandela depicted a life of
courage and perseverance inspiring
others to fight for justice.

LESSON	EXAMPLE IN TODAY'S TIME
① <u>Dedication and courage</u> to fight against discrimination and achieve Justice.	(a) Gender discrimination prevalent in world (b) Issue of <u>Minorities</u> and the <u>atrocities</u> they face. (c) Muslim community in china. (d) courage to fight for justice. (e) pending lawsuits in judiciary, people should be <u>courageous</u> to fight <u>legal battle</u>

②

Commitment
and
Perseverance

(a) Issue of Climate
change & Global warming

↳ Commitment of
developed nation +
perseverance of
developing nation

(b) Issue of Migrants
Commitment towards
welfare and perseverance
to fight for their
rehabilitation

③

Humility
and
non-
violence.

(a) Polarised world order
need for non-violent
cooperation amongst
nations ⇒

Peace and
partnership

(b) Geopolitical conflict
eg - China - India

The teachings of Nelson Mandela
can help attain a peaceful
and inclusive world

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- (b) लोक सेवकों के लिये संवेगात्मक बुद्धिमत्ता के महत्व पर प्रकाश डालिये। एक लोक सेवक में संवेगात्मक बुद्धिमत्ता विकसित करने के तरीके बताइये। (150 शब्द) 10

Highlight the significance of emotional intelligence for Civil Servants. Bring out the ways to inculcate emotional intelligence in a civil servant. (150 Words) 10

उम्मीदवार को इस हाशिये में नहीं लिखना चाहिये।

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Emotional intelligence for a civil servant is more important and desirable quality than a high IQ.

Significance of EI -

- ① Conflict Resolution and Negotiation (eg) pacifying a violent mob. and urging them for a peaceful protest.
- ② Empathy towards people - An empathetic civil servant understands the demands & needs ⇒ Responsive.
- ③ Team work - effective team management ⇒ Efficient and effective Administration

④ social skills - better penetration
and implementation of schemes

Jan Bhaagidhari

eg - swachh
Bharat Abhiyan

⑤ self motivated - hence dedicated
and committed to people's welfare.

Inculcation of EI

① Exposure to ground realities to
understand the real difficulties
people face.

② Increasing self awareness by journal
writing, yoga, meditation and
reading good literature.

③ social skills improvement by
interacting with people of
diverse background

④ In-service training and capacity
building (eg) Mission Karamyogi

An EI civil servant has a
multiplier effect over his office.

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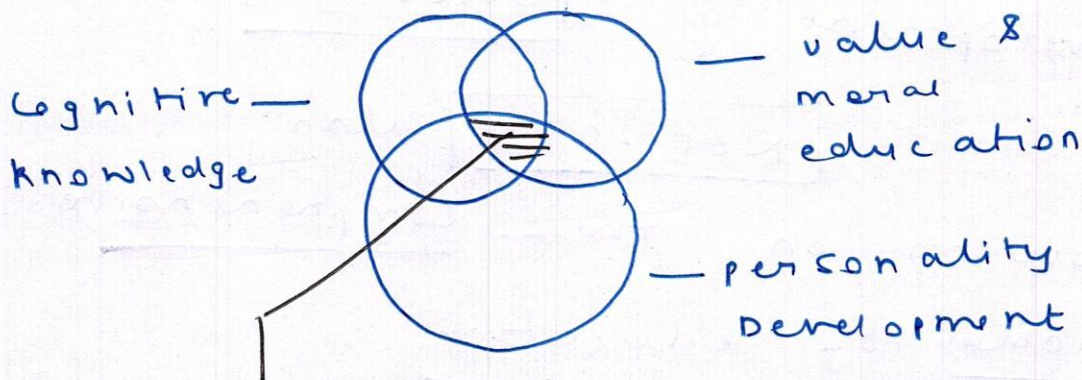
3. नीचे महान विचारकों के तीन उद्धरण दिये गए हैं। इनमें से प्रत्येक उद्धरण वर्तमान संदर्भ में आपको क्या संदेश देता है?
Given below are three quotations of great thinkers. What do each of these quotations convey to you in the present context?

- (a) "हम ऐसी शिक्षा चाहते हैं जिससे चरित्र का निर्माण हो, मन की शक्ति बढ़े, बुद्धि का विस्तार हो और जिससे व्यक्ति अपने पैरों पर खड़ा हो सके" - स्वामी विवेकानंद (150 शब्द) 10

"We want the education by which character is formed, strength of mind is increased, the intellect is expanded, and by which one can stand on one's own feet" - Swami Vivekanand

(150 Words) 10

swami vivekananda has emphasised on the need of holistic education which not only focusses on cognitive development but ensures inculcation of value, imbibing morality and personality development



True education

↳ serves economic purpose of skilling + growth of character

Relevance in today's time

Education has become mechanical
and heavily inclined towards
memorisation of facts.

This has led to
corrupt values and crisis of
morality in society.

Hence education should be
multi dimensional and focus
on personal growth and
development of personality.

NEP 2020 also
focuses on this comprehensive
model of education

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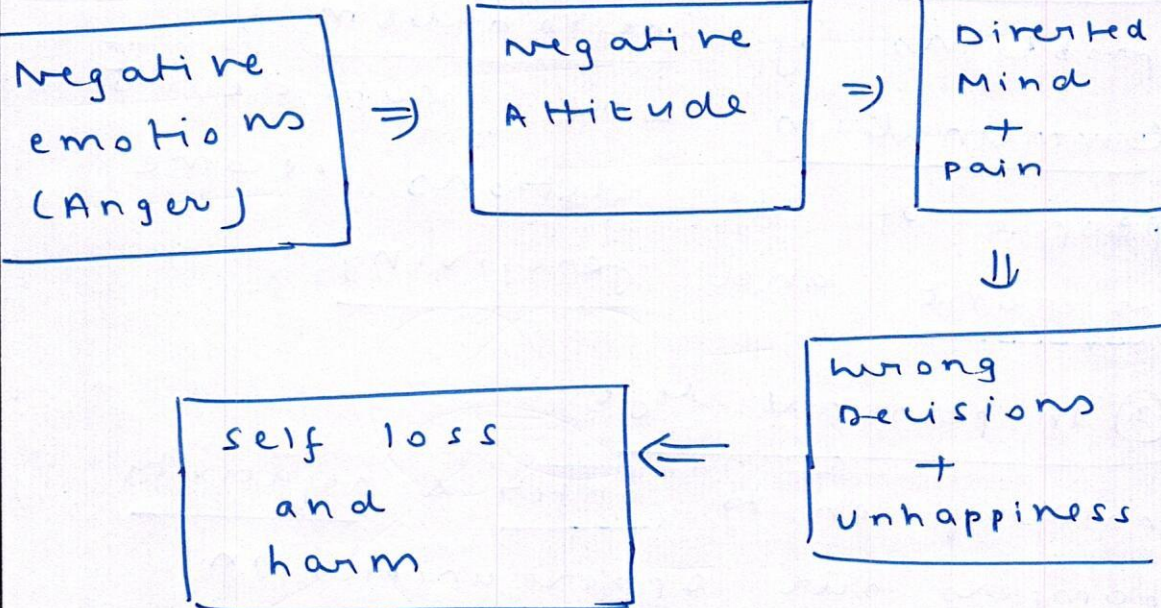
- (b) "क्रोध को पाले रखना गर्म कोयले को किसी और पर फेंकने की नीयत से पकड़े रहने के समान है, इसमें आप ही जलते हैं।" - बुद्ध (150 शब्द) 10

"Holding on to anger is like grasping a hot coal with the intent of throwing it at someone else: you are the one who gets burned." - Buddha (150 Words) 10

उम्मीदवार को इस हाशिये में नहीं लिखना चाहिये।

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Through this quote Buddha has emphasised on the quality of forgiveness and how anger and hatred causes harm and destruction to one oneself.



(eg) X being angry from friend Y doesnot move on in life and gets mental health issues whereas Y lives happily.

Relevance

① International peace and security

adopting forgiving and letting go attitude will foster mutual trust and respect

(eg) USA - Cuba relations.

② In society

problems of Regionalism, Communalism will subside if people of all sections become tolerant and forgiving

③ In personal life

holding on to anger & negativity hampers our opportunities in life and don't let us be happy.

The art of forgiving is indeed the most difficult one, but once learnt person learns to live happily.

उम्मीदवार को इस
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लिखना चाहिए।।

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- (c) "यदि आप इसलिये रोते हैं क्योंकि सूरज आपके जीवन से चला गया है, तो आपके आँसू आपको तारे देखने से रोकेंगे।" - रवींद्रनाथ टैगोर (150 शब्द) 10

"If you cry because the sun has gone out of your life, your tears will prevent you from seeing the stars." - Rabindranath Tagore (150 Words) 10

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Through this quote Tagore has emphasised that one needs to let go of past and embrace the opportunities of future. If one keeps on grieving about what one has lost in past, he will never be able to make efforts for other good things in future, hence it is important to leave the actions of past in past and move towards future with positive attitude.

(eg) a person failed in NEET exam has 2 options, either to cry over it for whole life or move towards new opportunities.

Relevance

① In personal life unsuccessful to let go of past relationships, business opportunities, jobs and to make efforts for new endeavours.

② In society letting go of past conflicts and disputes and move towards prosperous future

(eg) Kuki & Meitei of Manipur

③ In International relation forgetting past disagreements to usher international peace & prosperity (eg) Abraham Accords.

"Letting go" is ~~the~~ one of the toughest but important lesson to be learnt

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4. (a) किसी व्यक्ति में मूल्यों को विकसित करने में परिवार और समाज की भूमिका पर प्रकाश डालिये?

(150 शब्द) 10

Highlight the role of family and society in inculcating values in an individual?

(150 Words) 10

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हाशिये में नहीं
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Family and society acts as
primary agent of socialisation
and converts an asocial child
to a social member.

Positive role of family and
society

- ① Cultural Transmission -
traditions and culture is passed
on by family (eg) Rituals of
festivals.
- ② Inculcating human values
like honesty, sharing, respecting
elders etc.
- ③ Basic manners & etiquettes
are taught to children
(eg) washing hands before eating.

— ④ expected behaviour and socially acceptable conduct ⑤ touching feet of elders.

— ⑤ social values of cohabitation and tolerance

Negative role

— ① Reinforcement of wrong values - like gender stereotyping and discrimination

— ② wrong practices like untouchability

— ③ Rigid values and ethics hamper innovation and personal endeavours ④ intercaste marriage

A diverse, inclusive and rational society upbrings a rational and ethically trained individual.

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लिखना चाहिये।

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- (b) किसी व्यक्ति की अभिवृत्ति का निर्माण कैसे होता है तथा अनुनयन एवं सामाजिक प्रभाव सकारात्मक अभिवृत्ति को बढ़ावा देने में कैसे योगदान करते हैं? (150 शब्द) 10

What constitutes an individual's attitude, and how do persuasion and social influence contribute to fostering a positive attitude? (150 Words) 10

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An attitude is an inherent predisposition of a person to act positively / negatively towards an object / individual.

Attitude is comprised of

Cognition

The cognitive information sourced from anywhere

(external / internal)

(eg) Animals are equal sharholders of earth as humans

Affection

An emotion / feeling connected with the cognitive element

(eg) empathy towards stray dog

Behaviour

The tendency to behave according to an Attitude of person.

(eg) feeding stray dogs

Role of persuasion in positive Attitude

- ① helps in building / realigning information (eg) President N. Narayan shook hands with AIDS +ve.
- ② appealing to emotions of people (eg) Swachh Bharat Abhiyan
- ③ validating positive actions - social validation (eg) selfie with daughter.

Role of social Influence

- ① motivating people (eg) Polio vaccination drive by Amitabh Bachan
- ② removing social stigma (eg) PM Modi washed feet of safai karam chauri

Persuasion and social influence helps in improving the effective ness and penetration of schemes

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5. (a) (i) गर्भपात (ii) इच्छामृत्यु (iii) मृत्युदंड में निहित नीतिशास्त्रीय मुद्दों का विश्लेषण कीजिये। (150 शब्द) 10
Analyze the ethical issues in (i) Abortion (ii) Euthanasia (iii) Death Penalty (150 Words) 10

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Abortion - Ethical Issues Pro life v/s Pro body

① Right to life of foetus and
Whether the foetus is eligible
for Right to life.

② Right of women on her body
Since Right to body is an
intrinsic part of Right to life
(under Article 21), women
should have right to abort.

③ Questions on Authority of state
to allow abortions or is life
natural & divine process

Euthanasia

Pro voice v/s Pro life

① Right to Die - A person suffering
from any cause have Right to
Die if he has right to live

② Life is divine hence humans has
no right to accept death in
Consent.

③ Grounds of Euthanasia -
should a man suffering from
mental health problem be given
Right to die?

④ Active v/s Passive euthanasia

Death penalty

Right to v/s pro
justice life

① Right to justice / need for
Retributive justice in society
for heinous crimes and deter
people from repeating it.

② Pro life - life is divine & humans
have no right to take it,
instead the focus should be on
Rehabilitative Justice.

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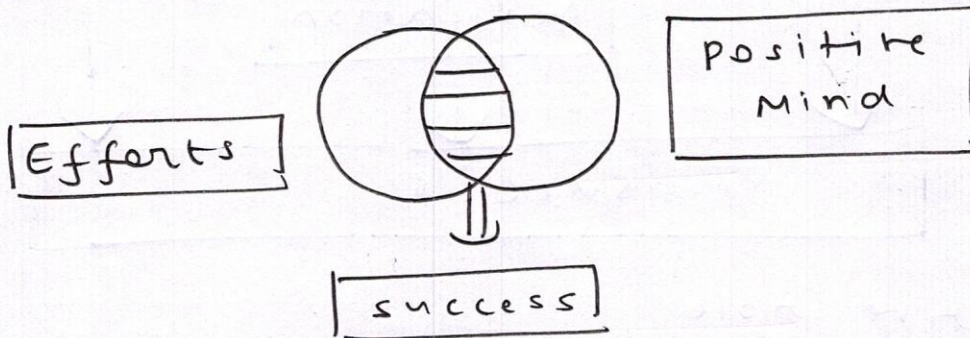
- (b) "कभी 'न' मत कहो, कभी 'मैं नहीं कर सकता' मत कहो, क्योंकि तुम अनंत हो। सारी शक्ति तुम्हारे भीतर है। तुम कुछ भी कर सकते हो।" आपकी राय में निर्णय की प्रक्रिया में सकारात्मक अभिवृत्त की क्या भूमिका है?

(150 शब्द) 10

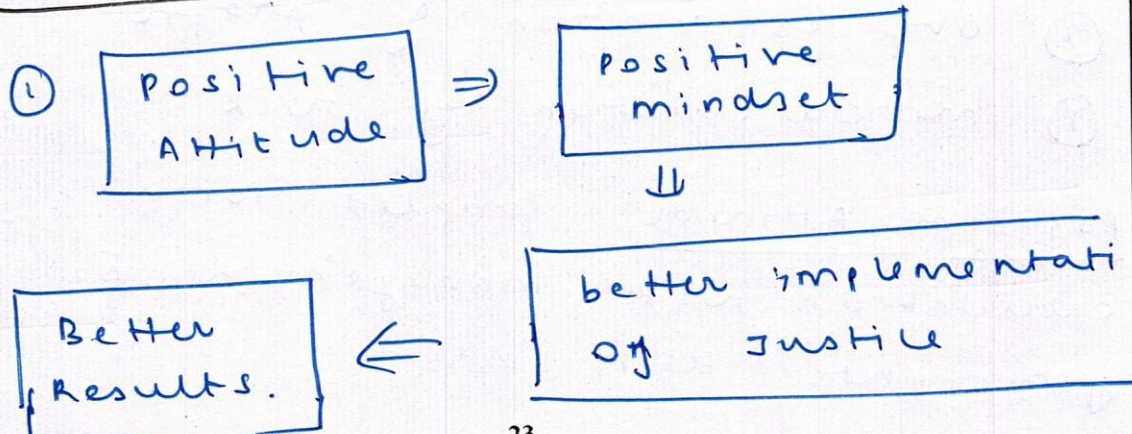
"Never say 'no', never say 'I cannot', for you are infinite. All the power is within you. You can do anything." In your opinion what is the role of a positive attitude in the decision-making process.

(150 Words) 10

Positive Attitude plays the most important role and even the impossibles becomes possible by the power of manifestation & positive Attitude [Book = power of subconscious Mind]



Positive Role of Attitude -

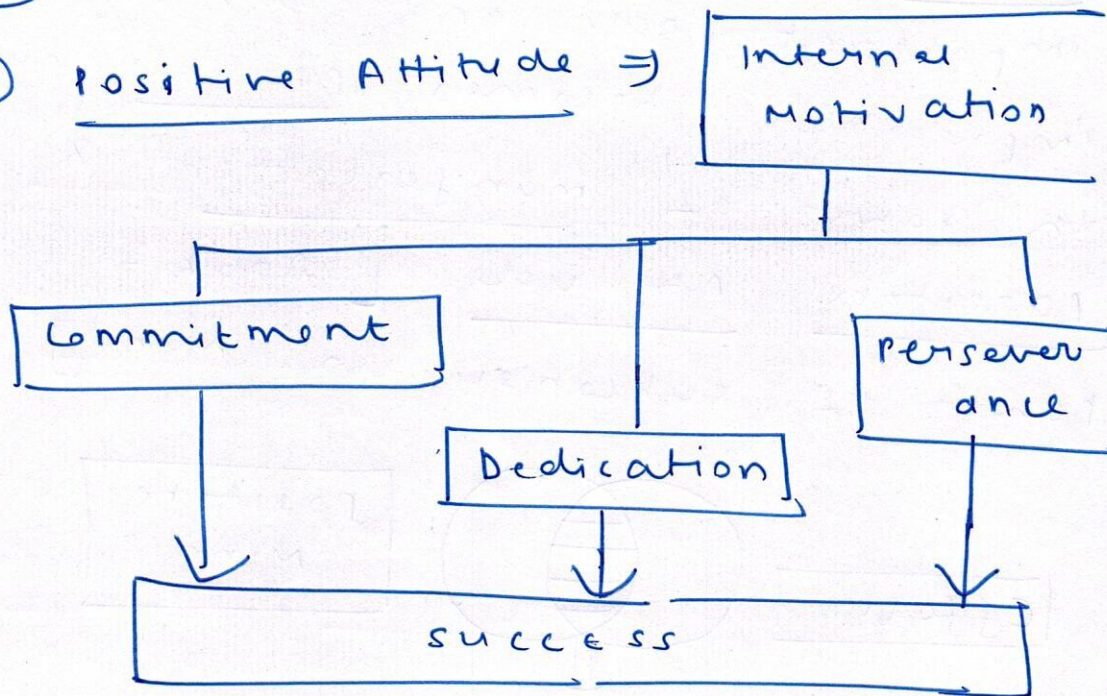


② Improves Risk Appetite

positive attitude makes risk taking easy

(eg) Chirubhai Ambani

③ Positive Attitude ⇒



negative role

- ① Ignorance of externalities
- ② over estimation of profit
- ③ miscalculation of risk

Positive Attitude coupled with calculated risk management & foresighted decisions.

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6. (a) कृत्रिम बुद्धिमत्ता के उद्भव ने व्यक्तियों की नीतिशास्त्रीय निर्णयन की प्रक्रिया को प्रभावित किया है। उपयुक्त उदाहरणों सहित चर्चा कीजिये। (150 शब्द) 10

The emergence of Artificial Intelligence has impacted the ethical decision-making process of individuals. Discuss with suitable examples. (150 Words) 10

उम्मीदवार को इस
हाशिये में नहीं
लिखना चाहिये।
(Candidate must
not write on this
margin)

The use of AI in all sectors of human life has posed several ethical and social issues, one being impact on ethical decision making of individual.

① New ethical dilemmas

(eg) on an unmanned border, should one give order of firing at infiltrators or wait for personnel to reach their

(eg) self learning car to crash on one pregnant lady or 4 oldmen.

②



उम्मीदवार को इस
हाशिये में नहीं
लिखना चाहिये।
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not write on this
margin)

- (b) "हम तब खतरनाक होते हैं जब हम अपने व्यवहार, विचार और अनुभव की जिम्मेदारी के प्रति सचेत नहीं होते हैं।" क्या आप इस दृष्टिकोण से सहमत हैं? अपने उत्तर के समर्थन में उदाहरण प्रस्तुत कीजिये। (150 शब्द) 10
- "We are dangerous when we are not conscious of our responsibility for how we behave, think, and feel." Do you agree with the view? Give examples in support of your answer. (150 Words) 10
- उम्मीदवार को इस हाशिये में नहीं लिखना चाहिये। (Candidate must not write on this margin)

Without taking the responsibility
and accountability for our
actions, outcomes are
dangerous and destructive
Importance of conscious for
responsibility

- ① ensures that man makes conscious efforts to fulfil it
- ② makes him accountable for his actions
- ③ adds a sense of ownership on him. ⇒

Prudent and
Careful Actions

In absence of Responsibility

- ① Impudent use eg before
the climate control responsibility

deforestation was on rise

② Exploitation - ⑨ the western countries had no sense of responsibility for environment

||

GHG, global warming

③ Threat to peace & prosperity
mutual respect for sovereignty
and territory is responsible
of all ⑨ china - India conflict

Hence a responsible mindset is
important to ensure peace
prosperity & partnership.

उम्मीदवार को इस
हाशिये में नहीं
लिखना चाहिये।
(Candidate must
not write on this
margin)

खंड - ख / SECTION - B

7.

एक विवाह योजनाकार के रूप में, आपको हाल ही में एक अत्यधिक प्रभावशाली परिवार की शादी आयोजित करने का प्रस्ताव मिला है। बातचीत के दौरान आप दुल्हन के उच्च नैतिक मूल्यों से अत्यधिक प्रभावित हुए। संगीत समारोह के दिन, प्रवेश-कक्ष से गुजरते समय, आपको एक बच्चे की व्यथित रोने की आवाज सुनाई देती है। जाँच करने पर, आपको एक युवा लड़की रोते हुए मिलती है जो उस रसोइये की बेटी होती है जिसे आपने शादी के लिये काम पर रखा था। लड़की आप पर विश्वास करते हुए यह बताती है कि दूल्हे के पिता ने उसका शोषण करने का प्रयास किया। तुरंत, आप दुल्हन को इस परेशान करने वाले रहस्योद्घाटन के बारे में सूचित करते हैं। इसके बाद, दुल्हन और लड़की का परिवार इस मुद्दे को संबोधित करने के लिये आपके कार्यालय में एकत्रित होता है। आपके आग्रह के बावजूद, लड़की के माता-पिता ने औपचारिक शिकायत दर्ज करने से इनकार कर दिया। बाद में आपको पता चलता है कि दुल्हन ने लड़की को चुप रहने के लिये अच्छी खासी रकम देने की पेशकश की है। यह एक महत्वपूर्ण परियोजना है और आप पहले ही शादी में करोड़ों का निवेश कर चुके हैं।

क्या आपको लगता है कि लड़की के परिवार ने सही निर्णय लिया अथवा नहीं? नीतिशास्त्रीय मुद्दों और अपनी कार्यवाही पर चर्चा कीजिये। (250 शब्द) 20

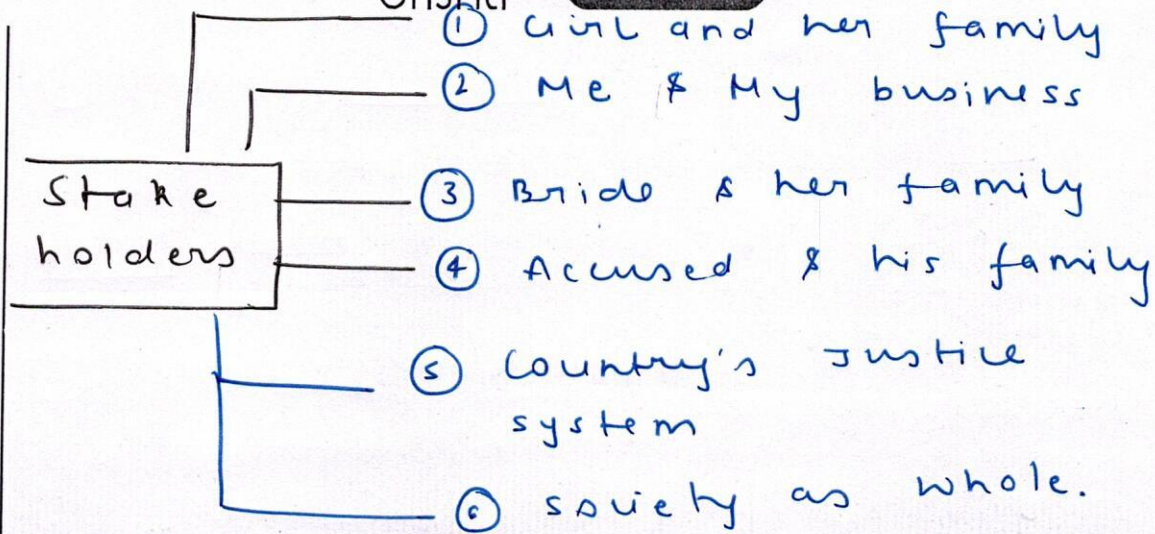
As a wedding planner, you have recently received an offer to organize the wedding of a highly influential family. During your interactions, you were highly impressed with the high moral values of the bride. On the day of the sangeet ceremony, while passing through the hallway, you hear the distressed cries of a child. Upon investigating, you find a young girl in tears who happens to be the daughter of the cook you have hired for the wedding. The girl confides in you, alleging that the groom's father attempted to exploit her. Promptly, you inform the bride of this unsettling revelation. Subsequently, the bride and the girl's family convene at your office to address the issue. Despite your urging, the girl's parents refuse to lodge a formal complaint. Later, you learn that the bride has offered a significant sum of money to the girl to keep silent. This is a significant project, and you have already invested crores in the wedding.

Do you think the girl's family took the right decision? Why or why not? Discuss the ethical issues and your course of action. (250 Words) 20

The case study talks about the issue of suppressing violent acts and deeds by using power of money which is not only illegal but immoral and unethical.

उम्मीदवार को इस हाशिये में नहीं लिखना चाहिये।

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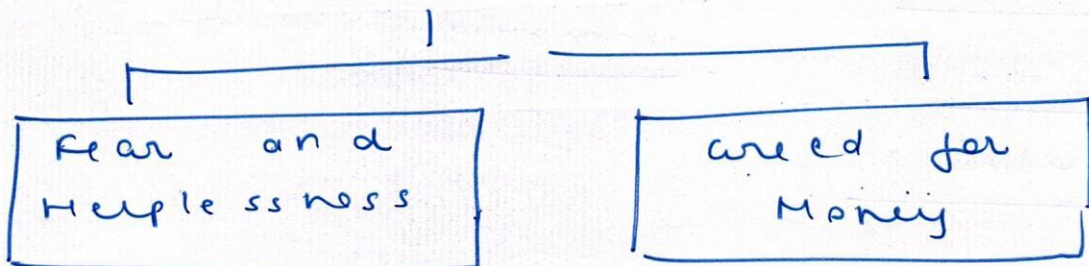


Ethical Issues

① Abuse of money and power by the accused to silence the girl and her family.

② Refusal of girl's parents to lodge complaint against the injustice and settle the matter with money.

This has further 2 aspects



उम्मीदवार को इस हाशिये में नहीं लिखना चाहिये।
(Candidate must not write on this margin)

③ The immoral & unethical action by bride despite having high moral standards she lacked courage and commitment to stand by truth.

④ My profession and investment on stake - leads to building up an ethical dilemma of

||

standing personal morality	by v/s	choosing a professional & diplomatic move
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Decision of girl - Not Right

① silence and exploitation cannot be silenced by money self respect cannot be traded off with money.

उम्मीदवार को इस
हाशिये में नहीं
लिखना चाहिये।
(Candidate must
not write on this
margin)

② the decision of girl to not lodge complaint looks forced upon ~~upon~~ her by parents.

③ staying silent on such action can further motivate the accused to make advances / jeopardise the life of other girls.

④ Against the moral principles of fighting injustice and staying by truth.

Course of Action:

Meet the bride and persuade her to stand by her moral principles

⇓

If the bride doesnot change her mind, I will offer my resignation to her

उम्मीदवार को इस हाशिये में नहीं लिखना चाहिये।

(Candidate must not write on this margin)

↓

If bound by contract, I will
opt for the terms & conditions

↓

I will then persuade the
family of girl to demand
justice for her

↓

If no response I will
contact an NCO to ensure
rehabilitation and mental
therapy & counselling session

↓

I will reassure the bride
and girl then if in future
they change their mind,
I will always be available.

As a husband for work family, it
is my professional & ethical
responsibility to look after my
employees.

8. आप केंद्रीय विश्वविद्यालय में सहायक प्राध्यापक के रूप में कार्यरत हैं। आप अपनी एक सहकर्मी के प्रति आकर्षित हैं और उसे विवाह का प्रस्ताव देते हैं। वह खुशी-खुशी इसे स्वीकार कर लेती है। आपके इस निर्णय को आप दोनों के परिवार वाले भी खुशी-खुशी सहमति प्रदान कर देते हैं। एक दिन रात्रि भोजन के लिये वह आपको अपने घर पर आमंत्रित करती है और आपको अपने मम्मी, पापा व भाई-बहन से मिलवाती है। आपको सबका व्यवहार काफी अच्छा व आत्मीय लगता है। भोजन के उपरांत वह आपको घर दिखाने ले जाती है। घर के एक कोने में आपको छोटा सा कमरा दिखता है जो घर के बाकी हिस्सों की तुलना में काफी गंदा व अस्त-व्यस्त है और उसके भीतर से आपको एक बूढ़ी महिला के खाँसने की आवाज़ सुनाई देती है। आपके पूछने पर वह बताती है कि बूढ़ी औरत उसकी दादी है जो मानसिक रूप से बीमार है और सबको परेशान करती है, इसलिये उन्हें अलग रखा जाता है। जब आप स्वयं उसकी दादी से मिलते हैं एवं बात करते हैं तो पाते हैं कि वह एकदम सामान्य है। बातों-बातों में आपको यह भी पता चलता है कि परिवार वाले उनके साथ एकदम उदासीन व उपेक्षित व्यवहार करते हैं। (250 शब्द) 20

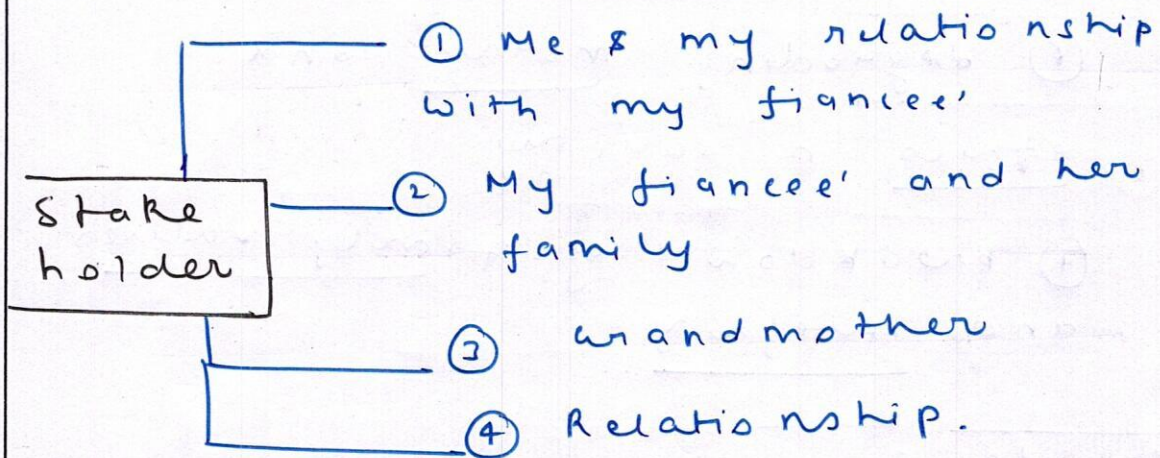
उम्मीदवार को इस हाशिये में नहीं लिखना चाहिये।
(Candidate must not write on this margin)

- (a) इस पूरे प्रकरण को आप किस रूप में देखते हैं?
(b) उक्त प्रकरण के आलोक में हमारे देश में वृद्धों की समस्या पर संक्षिप्त टिप्पणी कीजिये और इसके समाधान के उपाय भी सुझाइये।

You are working as an Assistant Professor in a Central University. You are attracted to one of your women colleagues and propose marriage to her. She accepts it and both the families also give their consent. One day, she invites you to her home for dinner and introduces you to her mother, father and siblings. You find their behaviour quite pleasing and affectionate. After dinner your fiancée shows you the house. You come across a small room in a corner of the house which is very much dirty and in disarray and you hear an old woman coughing from inside that room. On asking, your fiancée tells you that the old woman is her grandmother who is mentally ill and troubles everyone, and therefore she has been kept in isolation. When you meet and talk to her grandmother, you find her to be absolutely normal. During this conversation you also realise that the family treats her badly and completely undervalues her. (250 Words) 20

- (a) How do you see this whole issue?
(b) In the light of aforementioned case, comment upon the problems faced by senior citizens in our country and suggest some measures to tackle it.

this issue revolves around the dilemma of ~~be~~ me having feelings of love for someone and my fiancée being disrespectful unethical & immoral towards her own grandmother.



उम्मीदवार को इस
हाशिये में नहीं
लिखना चाहिये।
(Candidate must
not write on this
margin)

Underlying Issue

- ① Ignorance and undervaluation of senior citizens
- ② vulnerabilities of senior citizen to violence
- ③ normalisation of bad behaviour in society.
- ④ lack of empathy and compassion towards senior citizens
- ⑤ dereliction of duties and responsibilities as family.

⑥ degrading morals and
ethics in society

⑦ breakdown of family values
and integrity.

My decision

① I will talk about the situation with my fiancee in detail & urge her to integrate her grandmother in family.

② I will ~~convince~~ try convincing her about family values and our duties towards family members.

③ I will personally ensure that the grandmother is treated with care and respect and even if the situation doesnot improve I will have to consider breaking up

उम्मीदवार को इस
हाशिदे में नहीं
लिखना चाहिये।
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not write on this
margin)

Problems by Senior Citizen

① Economic dependence due to lack of social security

⇓

vulnerable

② Isolation and neglect - by family members especially in nuclear families

③ Limited health facilities especially in rural areas.

④ vulnerable to physical attack by both within the family and outside the family.

⑤ Homelessness - senior citizens are kicked out by their families ⇒ forced to live on roads

उम्मीदवार को इस हाशिये में नहीं लिखना चाहिये।

(Candidate must not write on this margin)

Measures

- ① focus on geriatric care -
retrofitting health infrastructure
to make them old age friendly.
 - ② social security - pensions for
senior citizens
 - eg vayo vuddhi Yojna
 - ③ special help desk for senior
citizens at police station
 - ④ strengthening family
structure & values
 - ⑤ Silver economy - caregivers
+ goods & services specially
for old people.
- It is our legal & ethical
responsibility to look after our
~~old~~ senior citizens.

9.

एक महिला अपने पुरुष साथी के साथ लिव इन रिलेशनशिप में थी। उसने अपने साथी द्वारा शादी का झाँसा देकर पिछले पाँच सालों से लगातार यौन उत्पीड़न एवं बलात्कार किये जाने की शिकायत पुलिस के पास दर्ज कराई। पुलिस द्वारा की गई प्राथमिक जाँच में यह पाया गया कि ये आरोप झूठे हैं तथा ये दंपति आपसी मतभेद होने से पूर्व खुशहाल जीवन जी रहे थे, जिससे पुलिस को ये आरोप निराधार लगे। ऐसे में उस महिला ने राज्य महिला आयोग में शिकायत दर्ज करवाते हुए यह आरोप लगाया कि पुलिस द्वारा उसे न्याय नहीं मिला, उल्टा पितृसत्तात्मक मानसिकता के वशीभूत होकर पुलिस ने उसके प्रति भेदभाव किया है। उसने महिला आयोग से न्याय की अपील की है। आप राज्य महिला आयोग की चेयरपर्सन हैं।

उम्मीदवार को इस हाशिये में नहीं लिखना चाहिये।
(Candidate must not write on this margin)

(250 शब्द) 20

(a) ऐसी परिस्थिति में आप कौन से कदम उठाएँगी?

(b) क्या आपको लगता है कि लिव इन रिलेशनशिप भारतीय संस्कृति एवं पारंपरिक मूल्यों के खिलाफ है?

A woman was in a live-in relationship with her male partner. She complained to the police of sexual harassment and rape continuously for the last five years on the pretext of marriage by her partner. The police on prima facie investigation found out that the allegation is false and the couple was living happily until some internal feud developed that led to these baseless allegations. The woman complained to the State Commission for Women and alleged that she did not get justice from the police and they were biased against her due to a patriarchal mindset. She demands justice from the Women Commission. You are the chairperson of the State Commission for Women.

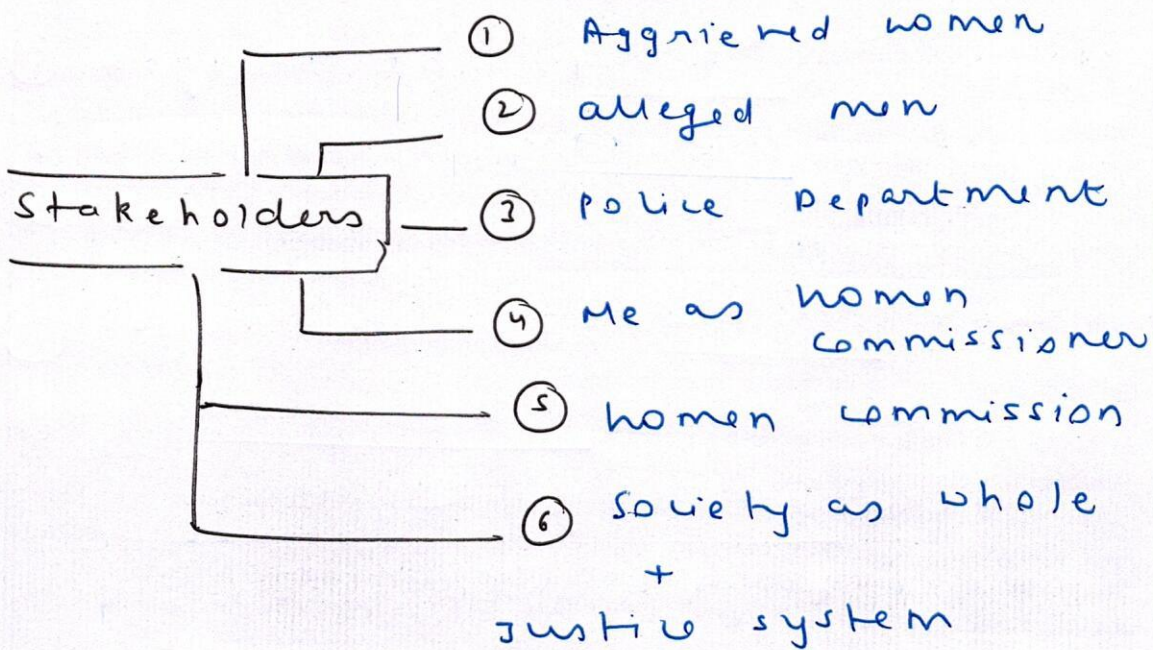
(250 Words) 20

(a) What steps will you take in such a situation?

(b) Do you think that live-in relationships are against Indian culture and traditional values?

The case study is of complex issue between the allegations of rape and sexual harassment and the possibility of false allegation

It also highlights the insensitivity / discriminatory tendencies of police.



उम्मीदवार को इस हाशिये में नहीं लिखना चाहिये।
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Steps

short term

- ① ask the concerned authority to file the case as soon as possible
- ② demand a show cause notice for delay in filing the case.
- ③ assure the women of sufficient steps being taken.

④ personally look into the nature of relationship by going through their social media account, talking to neighbours and friends.

⑤ In case the allegations come out to be false, I will insure that necessary actions under defamation and false reporting are taken against women.

⑥ I will personally keep a tab on investigation & findings of police.

Long term

① training and capacity building of police

⇓

sensitive handling

उम्मीदवार को इस
हाशिये में नहीं
लिखना चाहिये।
(Candidate must
not write on this
margin)

② Request the police commissioner
to setup a pink desk for
women in police station.

③ advertise the tol free no.
for distress calls

||

Timely Reporting &
Grievance Redressal

status of live in Relations

① Legal perspective

L supreme court has given
legal validation to long term
live in relations

L child born out of such
relationship is legitimate &
has rights over father &
mother property.

उम्मीदवार को इस
हाशिये में नहीं
लिखना चाहिये।
(Candidate must
not write on this
margin)

② Social perspective

→ Against the social ethics and institution of marriage

→ against the Indian value system.

live in relations are new to Indian society and can prove to be good tool of building understanding and trust between two

mature individuals. It allows

people to stop before entering a wrong / meaningless relation

and give time to build mutual rapport

however the intention and character of

the people are of great significance.

उम्मीदवार को इस
हाशिये में नहीं
लिखना चाहिये।

(Candidate must
not write on this
margin)

10.

बिहार के एक जिले में निर्धन परिवारों के बच्चों में अचानक एक्यूट इंसेफलाइटिस का प्रकोप हुआ है। इस जिले के सरकारी अस्पताल में दर्जनों बच्चों को भर्ती कराया गया है किंतु इसमें संसाधनों की अत्यधिक कमी है। आप इस जिले के मुख्य चिकित्सा अधिकारी हैं, संकट की इस विकट परिस्थिति को देखते हुए आपने सभी उपलब्ध संसाधनों को जुटाया तथा सभी कर्मचारियों से अनुरोध किया कि वे अपनी छुट्टियाँ रद्द कर दें तथा अपने सामान्य कार्य घंटों से अधिक कार्य करें ताकि प्रभावित लोगों को सर्वोत्तम सेवाएँ दी जा सकें। इस बीमारी के प्रकोप ने राष्ट्रीय मीडिया का ध्यान आकर्षित किया है जो इस मुद्दे को कवर करने के लिये पहुँच गया है। हालाँकि उनका कवरेज पक्षपाती प्रतीत हो रहा है, वे केवल अस्पताल की कमियों को ही दर्शा रहे हैं। यहाँ तक कि उन्होंने चिकित्सा स्टाफ के समर्पण की भावना पर भी प्रश्नचिह्न लगाए हैं। वे अपने अनंत सवाल के साथ बढ़ती हुई मौतों के मामलों की जवाबदेही की मांग करते हुए डॉक्टरों के कार्यों में भी हस्तक्षेप कर रहे हैं।

जन सेवा के प्रति अपने पूर्ण समर्पण के बावजूद आपके चिकित्सा स्टाफ की एक नकारात्मक छवि को राष्ट्रीय स्तर पर पेश किया जा रहा है। नतीजतन इससे उनके मनोबल में कमी आई है तथा उनमें से कई लोगों ने आपको इस संदर्भ में कुछ कदम उठाने हेतु संपर्क किया है। (250 शब्द) 20

(a) मीडिया द्वारा गलत सूचनाओं के प्रसार को रोकने तथा चिकित्सा स्टाफ के मनोबल को ऊँचा बनाए रखने के लिये आप क्या करेंगे?

(b) इस संदर्भ में लोकतंत्र के चौथे स्तंभ के रूप में मीडिया की सामाजिक जिम्मेदारी क्या है?

In one of the districts of Bihar, there has been a sudden outburst of Acute Encephalitis among children of poor families. The government hospital in the district is admitting dozens of children but is resource-constrained. You are the Chief Medical Officer of the concerned district. Considering the unprecedented nature of the crisis, you have mobilized all the available resources. You have requested all the staff members to cancel their leaves and work beyond their normal working hours so that affected people can be served in the best possible way. This outbreak of the disease has garnered the attention of national media which reached to cover this issue. However, they seem to be extremely biased in their coverage, portraying only the deficiencies of the hospital. They have even questioned the dedication of the medical staff. With their unending questions and demand for accountability for rising death cases, they are interfering in the work of doctors.

Despite their utmost dedication towards public service, a negative image of your medical staff is being projected at the national level. Consequently, this is hurting their morale and some of them have approached you to do something in this regard. (250 Words) 20

(a) What will you do to prevent misreporting by the media and for keeping the morale of your medical staff high?

(b) What social responsibility does media have in this context as the fourth pillar of democracy?

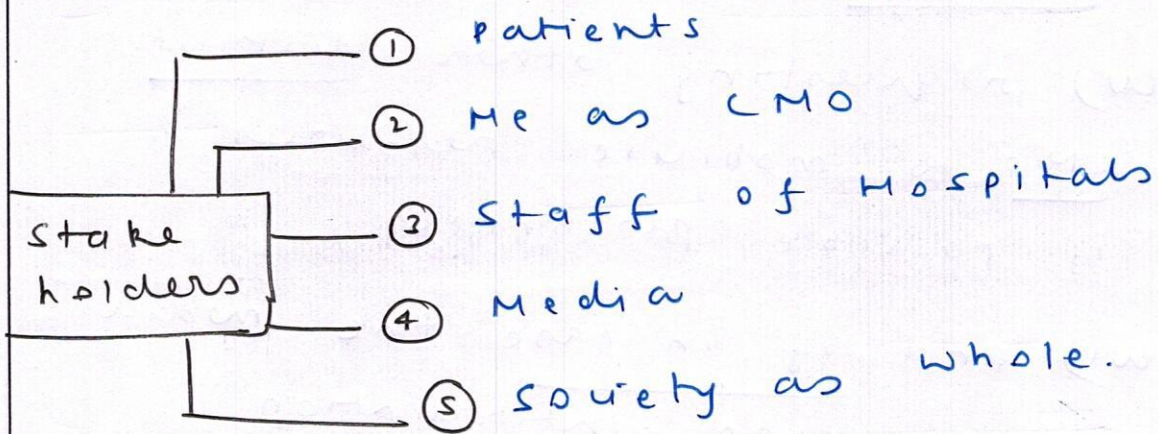
The case study focuses on

① maintaining accountability to media

② ensure best resource mobilisation and treatment

③ maintaining the morale of the staff.

④ build public trust and ensure positive use of media.



(a) prevent Misreporting

i) daily press conference disclosing the no. of patients admitted, discharged etc.

ii) requesting media personnel to not enter wards and interfere with doctor treatment

iii) building separate wards for patient with regulated

उम्मीदवार को इस हाशिये में नहीं लिखना चाहिये।

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entry.

lii) requesting doctors to be
patient & polite with media
personnel

lii) requesting other districts
CMO to mobilise resources &
if possible personnels.

lii) and if in case the media
doesnot stop interruption
strict action to be taken

- (a) using police deployment
- (b) banning media from
hospital premises.

lii) Morale of staff

lii) communication to be
established to keep them
motivated

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हाशिये में नहीं
लिखना चाहिये।
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li) promise of leave substitution if any in future

lii) set up grievance redressal system through WhatsApp to listen to their genuine problem

liv) requesting district medical college for students to reduce the burden on doctors.

Responsibility of Media

① The media ecosystem has become overly sensationalised focussed on bringing TAP.

this has lead to loss of social responsibility of Media

Li) misinformation spread

Li) lopsided coverage

Li) accusing attitude towards doctors & nurse

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हाशिये में नहीं
लिखना चाहिये।
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Social Responsibility of Media

- ① display true information
in raw sense
- ② equal coverage of both
positive & negative side
- ③ maintain decorum and peace
in hospital premises.
- ④ to be supportive instead of
accusitive in medical crisis
- ⑤ to not hassle medical staff
and respect their hardwork
& dedication

A positive role of media can
boost the morale of system.

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हाशिये में नहीं
लिखना चाहिये।
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11.

आपको हाल ही में अपर्याप्त अवसंरचनाओं जैसे सड़कों, अस्पतालों और स्कूलों में बुनियादी सुविधाओं तक सीमित पहुँच और महत्वपूर्ण सामाजिक-आर्थिक चुनौतियों वाले अत्यधिक अविकसित क्षेत्र में ज़िला मजिस्ट्रेट (DM) का पदभार दिया गया है। क्षेत्र की भौगोलिक सुदूरता त्वरित रूप से आवश्यक राहत और विकास प्रयासों को और अधिक जटिल बना देती है।

पदभार ग्रहण करने पर, आपने स्थानीय समुदाय से जुड़ने और उनकी शिकायतों को समझने के लिये एक जनसंघ (सार्वजनिक बैठक) का आयोजन किया। क्षेत्र के निवासियों ने स्वास्थ्य देखभाल और शिक्षा तक पहुँच की कमी से लेकर विधियों के प्रवर्तन एवं सुरक्षा के बारे में चिंताओं के असंख्य मुद्दों के साथ आपसे संवाद किया।

समुदाय की चिंताओं के जवाब में, आपने अवसंरचनाओं के विकास और सामाजिक कल्याण पहल की तत्काल आवश्यकता को रेखांकित करते हुए एक व्यापक प्रस्ताव तैयार किया। आपके प्रयासों के बावजूद, प्रस्ताव को उच्च अधिकारियों से कोई प्रतिक्रिया नहीं मिली। आगे की पूछताछ पर, आपको पता चला कि राजनीतिक मतभेद और नौकरशाही बाधाएँ आवश्यक परियोजनाओं, विशेष रूप से सड़क निर्माण के लिये धन के आवंटन में बाधा डाल रही थीं, जो क्षेत्र में कनेक्टिविटी में सुधार तथा सामाजिक-आर्थिक विकास को सुविधाजनक बनाने के लिये महत्वपूर्ण था।

जैसे-जैसे समय बीतता है, आप स्वयं को समुदाय के सामने आने वाली चुनौतियों से अधिक परिचित पाते हैं। हालाँकि, आप उन्हें कोई राहत नहीं दे पा रहे हैं। आपको उनकी समस्याएँ सुनने और कुछ न करने की आदत हो गई है।

(250 शब्द) 20

(a) उपर्युक्त केस स्टडी के संदर्भ में एक लोक सेवक के लिये संवेगात्मक बुद्धिमत्ता का क्या महत्त्व है?

(b) क्षेत्र में सामने आने वाले मुद्दों के समाधान हेतु आपके लिये उचित कार्रवाई क्या होगी?

You have recently assumed the role of District Magistrate (DM) in a highly underdeveloped region characterized by inadequate infrastructure, limited access to basic amenities such as roads, hospitals, and schools, and significant socio-economic challenges. The geographical remoteness of the area further complicates the delivery of immediate relief and development efforts.

Upon taking office, you organized a Jan Sangh (public meeting), to engage with the local community and understand their grievances. Residents of the region approached you with a myriad of issues, ranging from lack of access to healthcare and education to concerns about law enforcement and safety.

In response to the community's concerns, you diligently prepared a comprehensive proposal outlining the urgent need for infrastructure development and social welfare initiatives. Despite your efforts, the proposal received no response from higher authorities. Upon further inquiry, you discovered that political differences and bureaucratic hurdles were obstructing the allocation of funds for essential projects, particularly road construction, which was critical for improving connectivity and facilitating socio-economic development in the region.

As time passes, you find yourself increasingly familiar with the challenges facing the community. However, you are unable to provide any respite to them. You have become habitual to listening to their problems and doing nothing. (250 Words) 20

(a) What is the significance of Emotional Intelligence for a civil servant, drawing from the above case study?

(b) What would be the appropriate course of action for you to address the issues faced in the region?

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The case study points out at my commitment to professional duties being interfered by political and bureaucratic hurdles.

It also shows my limited options as DM to usher in development.

Significance of emotional
Intelligence

① Empathetic towards the problems of locals and feeling committed to help them.

② Compassion commitment and will power to work for the underprivileged.

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हाशिये में नहीं
लिखना चाहिये।

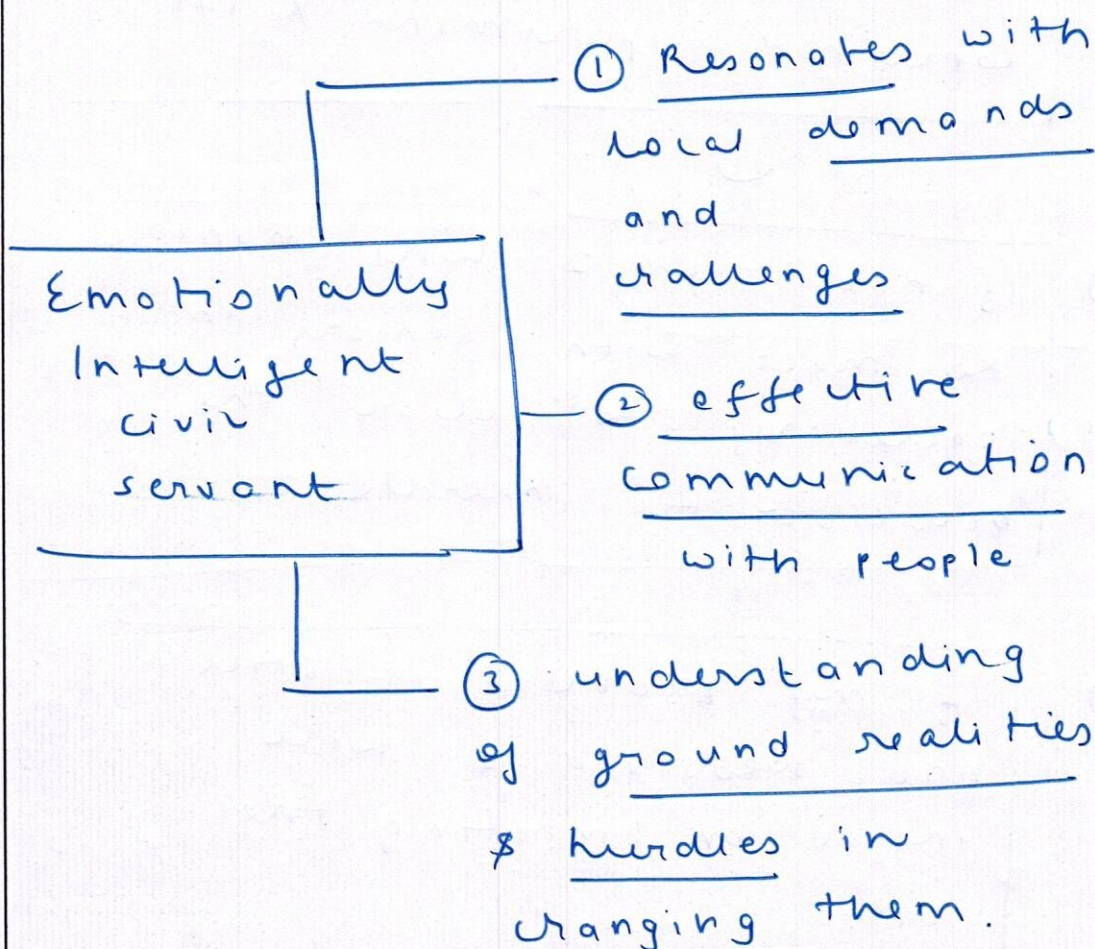
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③ easy communication with people ⇒

effective &
efficient knowledge
of local problems

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हाशिये में नहीं
लिखना चाहिये।
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④ organising a Jan Sangh
Responsive and sense of
ownership to bring change.



Course of Action

① Engaging with local MLA/MP to make them aware about the hurdle

↓

② In case they agree upon to work on the matter, we can send direct request to concerned department & CM

↓

③ If not then I will manage to meet with seniors and secretary to clear the bureaucratic hurdle.

↓

④ If my problem is still not resolved I will insist on meeting the CM.

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हाशिये में नहीं
लिखना चाहिये।

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⑤ In case of no action, I will ask the residents of the area to write a public letter and will try to engage social media.

⇓

If all the above method fails I will again try to meet CM & Governor.

Bureaucratic hurdles are one of the primary reasons for underdevelopment and this can be fixed by ushering in Accountability & Transparency

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हाशिये में नहीं
लिखना चाहिये।
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12.

आप एक महानगरीय क्षेत्र में बेघरों की समस्या से निपटने के लिये सामुदायिक टास्क फोर्स में कार्यरत हैं। शहर ने एक नवीन पहल का प्रस्ताव दिया है: जो पड़ोस में बेघरों के लिये आश्रय स्थापित करने पर केंद्रित है। हालाँकि, संपत्ति के मूल्यों, सुरक्षा और बेघरों के संबंध में रूढ़िवादिता के कारण उत्पन्न चिंताओं से प्रभावित कई निवासी इस विचार का विरोध करते हैं। उन्हें भय है कि इससे अपराध दर में वृद्धि हो सकती है और पड़ोस के वातावरण पर नकारात्मक प्रभाव पड़ सकता है। इसके अतिरिक्त, निम्न जातियों के बेघर व्यक्तियों के बारे में भी चिंता व्यक्त की गई है। आश्रय और सहायता सेवाओं की तत्काल आवश्यकता के बावजूद, यह विरोध बेघर होने के चक्र को कायम रखते हुए पहल को खतरे में डालता है। (250 शब्द) 20

उम्मीदवार को इस
हाशिये में नहीं
लिखना चाहिये।
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- (a) विरोध की स्थिति को संबोधित करने और उचित वातावरण के निर्माण के लिये कुछ व्यवहार्य रणनीतियों पर चर्चा कीजिये।
- (b) विभिन्न हितधारकों के उत्तरदायित्वों पर प्रकाश डालिये।

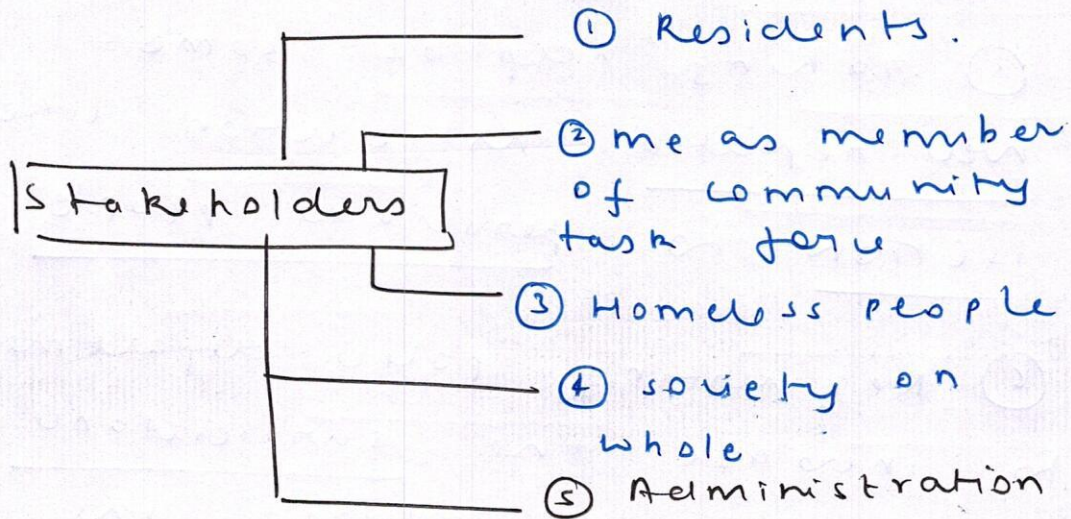
You serve on a community task force tackling homelessness in a metropolitan area. The city has proposed a new initiative: establishing a homeless shelter in a centrally located neighborhood. However, numerous residents, influenced by worries about property values, safety, and stereotypes about homelessness, oppose the idea. They fear it may lead to increased crime rates and negatively impact the neighborhood environment. Additionally, concerns about homeless individuals belonging to lower castes have been raised. Despite the urgent need for shelter and support services, this resistance jeopardizes the initiative, perpetuating the cycle of homelessness. (250 Words) 20

- (a) Discuss some feasible strategies to overcome the conflict and to create the right ambiance.
- (b) Highlight the responsibilities of different stakeholders.

The case study highlights the
following issues -

- i) stereotype & discrimination
- ii) divides within the society
- iii) the reluctance of well off
section of society to
contribute
- iv) apprehensions regarding
homeless people

W) class and caste divide
in society.



Feasible strategies

- ① organising and play the mukad naataks sensitise people about the pain of homelessness
- ② assuring the skilling & training of homeless to prevent them from committing crime
- ③ permanant 2 policemen deployment of peace in shelter to assure

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हाशिये में नहीं
लिखना चाहिये।
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④ Appealing humanism & ethical values

⑤ Taking help of some well-reputed institution like ISCTON to persuade people

⑥ Requesting police department to increase the surveillance and CCTV to address the fear of safety.

Fear and apprehension of Resident

< <

Homeless shelter

Hence it is important to persuade & build positive perception

उम्मीदवार को इस हाशिये में नहीं लिखना चाहिये।

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Responsibilities

① Resident - to adopt
welcoming attitude and showcase
the values of empathy &
Compassion



Let the shelter build and
even help wherever possible

② Administration to balance
between the resident and
responsibility towards homeless
or the shelter will become
perpetual source of conflict

③ Homeless people - to be at the
best of behaviour and do not
indulge in any illegal /
unethical activity

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हाशिये में नहीं
लिखना चाहिये।

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④ me as member of community
task force look for options of
amiable resolution by
persuading the resident

⑤ society to be inclusive,
tolerant, empathetic &
compassionate

उम्मीदवार को इस
हाशिये में नहीं
लिखना चाहिये।

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Space for Rough Work
(रफ़ कार्य के लिये स्थान)

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हाशिये में नहीं
लिखना चाहिए।
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Space for Rough Work
(रफ कार्य के लिये स्थान)

उम्मीदवार को इस
हाशिये में नहीं
लिखना चाहिये।
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